Activating your membership:

Step 1: Go to www.norton.com/ebsetup For Canada, go to www.norton.com/ebsetupcanada	
Step 2: Enter your information, check 'I'm not a robot' and click continue.	
Step 3: Create login credentials for your new benefit plan and click 'create account.' Already have a Norton account? Simply click 'Sign in' at the bottom and use your existing credentials.	
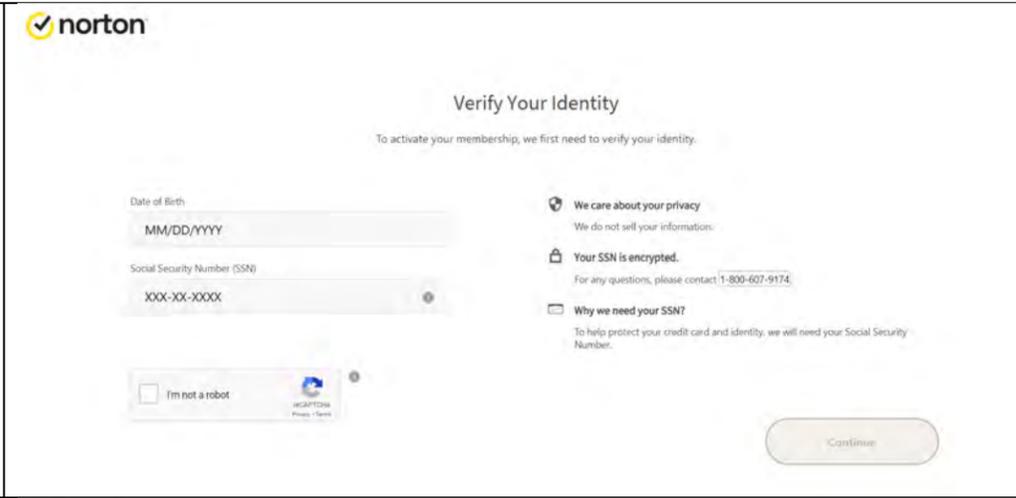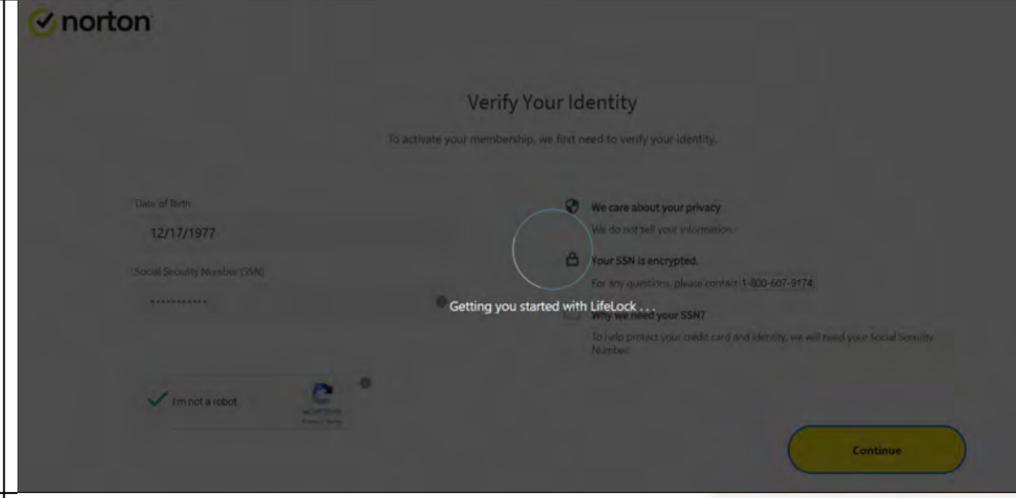
| **Step 4:**
Activate your credit services by accepting the Fair Credit Reporting Act and continue to follow the onboarding flow to take advantage of the features included in your new membership. | Get Started

Activate Credit Services
Set up credit alerts and take advantage of other credit services included in your subscription.

Activate Now

I'll do this later

✓ norton

CREDIT SERVICES ACTIVATION

By checking the box and proceeding:

☑ I authorize NortonLifeLock, its successors and assigns, in accordance with these written instructions under the Fair Credit Reporting Act to obtain my credit data from any consumer reporting agency as needed to confirm my identity, disclose my credit data to me, and deliver to me the services and features as available in the plan I have selected. I understand if NortonLifeLock is unable to validate or verify my identity, I will be enrolled into a plan without credit features.

By proceeding, I agree to the License & Service Agreement and have read the Global Privacy Statement.

Next

✓ norton   SUPPORT |

Troubleshooting Error Messages:
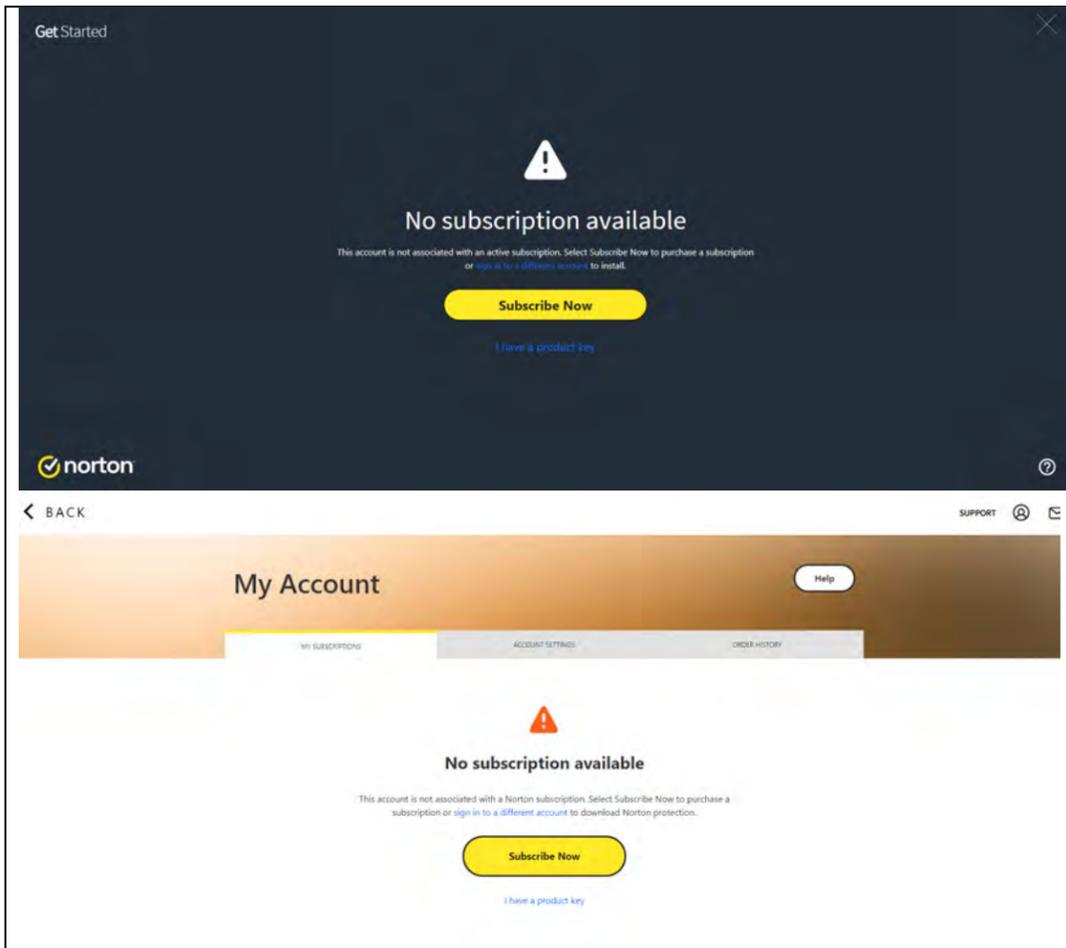
Reaching this screen indicates your login credentials are not linked to your benefit account.

To resolve, follow the onboarding steps, and instead of creating an account on **Step 3**, click 'Sign in'. This will link your login to your benefit plan.
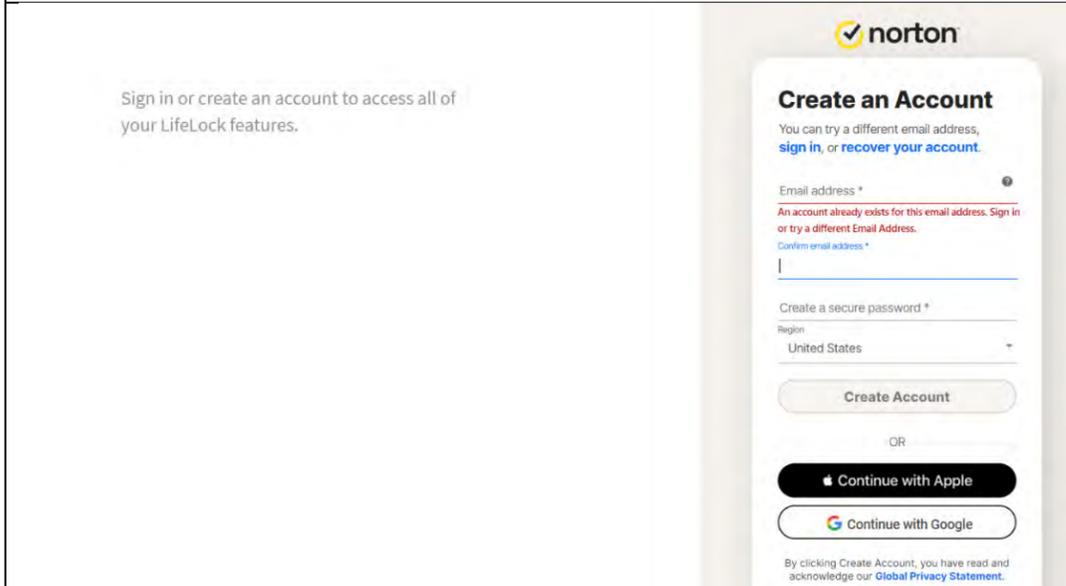
Reaching this screen indicates that your email address you are trying to use already exists within Norton.

To resolve, follow the onboarding steps, and instead of creating an account on **Step 3**, click 'Sign in'. This will link your login to your benefit plan.
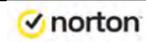
	Reaching this screen indicates that you have already successfully set up your benefit plan using a different email address. To resolve, simply go to my.norton.com and login using the credentials you had previously established. If you cannot recall your login credentials, please contact us at 800-607-9174.
	Reaching this error indicates that your personal information does not match your enrollment data or your benefit is not yet actively enrolled. To resolve, please confirm your Social Security Number and Date of Birth details are correct at your place of enrollment. Additionally, please confirm that you are successfully enrolled in the benefit and have received welcome communications.