On your android device,

If you have NOT received a TigerConnect message before, please have IS help desk send you a test message!!

Tap ADVANCED SETTINGS

Click on phone SETTINGS

Now tap **NOTIFICATIONS**



9:50 * 🖘 л 80% 🕯 < Notifications Q App notifications se which apps are allowed to send you notifications. Sort notifications By time Lock screen notifications Notification pop-up style Do not disturb Advanced settings Looking for something else? Notification sound Flash notification 111 \bigcirc <

Tap NOTIFICATION HISTORY

9:50	* 🖘 🗏 80% 🕯
< Advanced settings	
Status bar	
Show notification icons All notifications	
Show battery percentage	
Notification history	
Conversations	
Floating notifications Bubbles	
Show app icon in notification	ns 🔿
Suggest actions and replies notifications	for 🕥
Show snooze button	
Repeat notification alerts	
App icon badges Number	
III O	<

Tap & Hold (for 3 seconds) one of your recent TC messages

9:50	* 📚 il 80% 🕯	
< Notification history		
On		
Recently dismissed		
TigerConnect 9:44 AM Bill Cook 1 new message		
TigerConnect 9:13 AM Bill Cook 1 new message		
	<	

"Scroll down to **SOUND** & tap



Adjust the **VOLUME**

9:50		s 🖘 "II 80% 🛢
<	Sound	
Noti Ģ	ification sound volume	
۲	Sweet Text	
\bigcirc	Tennis	-
0	Treasure	-
0	Welcome	-
		<

Click/select desired **SOUND** for TigerConnect messages



If this click path does not "match" your device, try:

From your phone's Notifications menu > Advanced Settings > Manage Notifications Category for each app (toggle to on)

Now, back to Notifications> App Notifications> Tiger Connect App> Notifications Categories-Messages (turn on Allow Notifications) & select the tone

Tap on Messages... is it set on Alert or Silent? Select sound; vibrate.